

SEARCHLIGHT (EXTERNAL) PRIVACY NOTICE

1. B1. INTRODUCTION

Searchlight Security Ltd (Searchlight) is a darknet intelligence company that works with law enforcement, industry and end users to help protect against the threats of the darknet.

Searchlight offers the following Solutions and Services:

1. B1.1 Solutions

- Cerberus platform
- DarkIQ platform

2. B1.2 Services

- Platform monitoring and maintenance
- Forensic Support

These solutions and services are supported by a range of capabilities to further assist our customers, and additional solutions, products and services are under constant development.

3. B1.3 Terminology

Below is some quick guidance on terminology to help you clearly understand this Policy: -

- Personal information is any information relating to an identified or identifiable living person.
- The Data Controller is a person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal information are, or are to be, processed. In the context of this Policy, Searchlight is the Data Controller.

2. B2. SECURITY

Searchlight is committed to protecting your personal information and privacy. We are certified to an internationally recognised security standard (ISO/IEC 27001), with a UKAS accredited body.

We have security measures in place designed to prevent the loss of data, preserve data integrity, and to control access to the data and know that ensuring the accuracy and security of your personal information is essential to retaining your confidence and trust.

3. B3. PURPOSE OF THIS PRIVACY POLICY

The purpose of this privacy policy is to describe, in cases where Searchlight is the Data Controller, why and how we collect and use your personal information and to provide information about your rights. It applies to personal information provided to us, both by individuals themselves or by others. We may use personal information provided to us for any of the purposes described in this privacy policy or as otherwise stated at the point of collection.

When collecting and using personal information, our policy is to be fair, lawful and transparent about why and how we process personal information.

To find out more about our specific processing activities, please go to the relevant sections of this policy.

Topics:

1. What we do with your Personal information
 - a. If you are [<a Customer/End User>](#)
 - b. If you are [<a Job Applicant>](#)
 - c. If you are a [<other>](#)
2. Our [Contact Details](#)
3. [Your Rights](#)
4. [How to Complain](#)
5. [Changes to Our Privacy Policy](#)

4. B4. What we do with your Personal Information

1. B4.1 What we do with your Personal Information - If you are a Customer/End User

We use your data for the following purposes to enable us to deliver our services to you in the most effective way.

1. B4.1.1 Database

Customer login information is stored in a database that is held in the United Kingdom. Data held includes the following:

- Username
- Company
- Email address
- Hashed password

2. B4.1.2 Salesforce.com

Salesforce.com is used to record customer leads and contact details. All the information is held in Salesforce's cloud. Salesforce's security policy can be found on its website. The information held on customers includes the following:

- Customer name and business details
- Conversations with Searchlight Security
- Contact details
- Company notes produced by Searchlight Security

3. B4.1.3 File storage

File storage is used for the company file storage. File storage is hosted on Searchlight Servers in the United Kingdom. Information held on customers includes:

- Contracts and Agreements with Searchlight Security
- Contact details

4. B4.1.4 Gmail

Google hosts the company's email accounts and as such any correspondence with customers. Google's security policy can be found on its website. Information held on customers includes:

- Customer name and business details

- Conversations with Searchlight Security
- Contact details

5. B4.1.5 Xero

Xero is used for accounting and Invoicing. Customer data is held and secured by Xero.com more information can be found at <https://www.xero.com/uk/why-xero/benefits/security/>. Data held includes:

- Customer names
- Customer contact details including work address and email
- Customer orders

6. B4.1.6 Other Uses

We also use your data for the following purposes:-

- To identify if you have notified us that you do not wish to be contacted and/or receive direct marketing information regarding our services and activities;
- Unless we have identified you do not wish to receive marketing information, as per above – to contact you directly in the future regarding our services, campaigns and/or events (i.e. via postal and electronic marketing);
- To send you newsletters regarding the Company's activities.
- To create publicity materials to promote the Company's activities – for inclusion on/in our or other website(s), social media, press articles and/or case studies);
- For use in our internal publications;
- For financial reporting;
- For external use such as Annual Review.

7. B4.1.7 Our legal basis for using your personal information

The processing of your personal information is based upon the proprietary rights and data in our standard End User License Agreement (EULA): -

The below is from the standard EULA on our data policy

- 10.1. The Licensor owns all right, title and interest, including all intellectual property rights, in and to The Software, and all Modifications thereto.
- 10.2. The User agrees to allow The Licensor and its Affiliates to store and use User and Company business contact information, including User names, business phone numbers, and business e-mail addresses, that is provided by The User to The Licensor.
- 10.3. Company will at all times comply in full with the requirements of any applicable privacy and data protection laws (including where applicable, European Union Directives 95/46/EC and 2002/58/EC and any national implementation(s) of them) to which it is subject as a Data Controller ("Applicable Privacy Law(s)"). The Licensor will process the Data in accordance with Company's instructions under Applicable Privacy Law(s) and will not: (a) assume any responsibility for determining the purposes for which and the manner in which the Data is processed, or (b) process the Data for its own purposes.
- 10.4. In the course of providing The User with the services contemplated in the EULA, The Licensor may collect, use, process and store diagnostic and usage related content from the computer, mobile phone or other devices the User uses to access the Software. This may include, but is not limited to, IP addresses and activity record.

8. B4.1.8 Who we may share your personal information with

We may share your information with: -

Searchlight Technology Providers who we engage to support our operations and/or host our data;

9. B4.1.9 The transfer of your personal information to a Country or International Organisation outside of the European Union

We do not intend to transfer your personal information to any countries or International Organisations outside of the European Union.

10. B4.1.10 How long we keep hold of your data

We retain the personal information processed by us, only for as long as is considered necessary for the purpose for which it was collected (including as required by applicable law or regulation). In the absence of specific legal, regulatory or contractual requirements, our baseline retention period for your personal information and other documentary created is 6 months.

11. B4.1.11 Statutory or Contractual Requirement

The provision of your personal information is not a statutory or contractual requirement, or a requirement necessary to enter into a contract, nor are you obliged to provide the personal information.

12. B4.1.12 Automated Decision Making & Profiling

We do not make any decisions in relation to your personal information, solely by automated means without any human involvement (e.g. we do not conduct automated decision making).

Neither do we conduct any automated processing of personal information to evaluate certain things about you (e.g. we do not conduct profiling).

2. B4.2 What we do with your Personal Information - If you are a Job Applicant

We use your data for the following purposes to enable us to process applications and make decisions about applicants in the most effective way.

1. B4.2.1 File storage

File storage is used for the company file storage. File storage is hosted on Searchlight Servers in the United Kingdom. Information held on job applicants includes:

- Contact details
- Role/s applied for and selection process information/decision

2. B4.2.2 Gmail

Google hosts the company's email accounts and as such any correspondence with job applicants. Google's security policy can be found on its website. Information held on job applicants includes:

- Name and role/s applied for
- Conversations with Searchlight Security
- Contact details

3. B4.2.4 Our legal basis for using your personal information

The processing of your personal information is based upon the lawful basis of: -

Consent

4. B4.2.5 Who we may share your personal information with

We may share your information with: -

Searchlight Technology Providers who we engage to support our operations and/or host our data;

5. B4.2.6 The transfer of your personal information to a Country or International Organisation outside of the European Union

We do not intend to transfer your personal information to any countries or International Organisations outside of the European Union or the United Kingdom unless you are not a European or British citizen.

6. B4.2.7 How long we keep hold of your data

We retain the personal information processed by us, only for as long as is considered necessary for the purpose for which it was collected (including as required by applicable law or regulation). In the absence of specific legal, regulatory or contractual requirements, our baseline retention period for your personal information and other documentary created is 6 months.

7. B4.2.8 Statutory or Contractual Requirement

The provision of your personal information is not a statutory or contractual requirement, or a requirement necessary to enter into a contract, nor are you obliged to provide the personal information.

8. B4.2.9 Automated Decision Making & Profiling

We do not make any decisions in relation to your personal information, solely by automated means without any human involvement (e.g. we do not conduct automated decision making).

Neither do we conduct any automated processing of personal information to evaluate certain things about you (e.g. we do not conduct profiling).

5. B5. SEARCHLIGHT'S CONTACT DETAILS

The Data Controller is Searchlight (registered in England under Reg No: 10765196 and with its registration address at Pure Offices, Port Solent).

If you have any questions about this privacy policy or how and why we process personal information, please contact us via any of the routes below: -

The Data Protection Officer/Representative

Email: enquiries@slcyber.io

6. B6. YOUR RIGHTS

Under certain circumstances, you have the rights under data protection laws in relation to your personal information. These rights are summarised below but if you would like more information on these rights, please go to the [ICO's website](#). Additionally, if you wish to exercise any of these rights listed below, please contact us using any of the contact details provided above.

1. B6.1 Access to your personal information

You have a right of access to personal information held by us as a Data Controller. We will aim to respond to any requests for information promptly, and in any event within the legally

required time limits (1 month under GDPR).

2. B6.2 Correcting your personal information

You have a right to request amendment(s) to your personal information. Wherever practically possible, once we are informed that any personal information processed by us is no longer accurate, we will make the necessary amendments based on the updated information.

3. B6.3 Restriction of Processing of your personal information

In certain circumstances, you have the right to request the restriction or suppression of your personal information. This effectively allows you to limit the way that we use your personal data.

4. B6.4 Object to Processing

In certain circumstances, you have the right to object to the processing of your personal information. This effectively allows you to ask us to stop processing your personal information.

Where we have told you that any use of information is based on 'legitimate interest', you can raise an objection to that use. When you make an objection, we'll have up to one month to respond to you. We will stop using the information in this way unless we disagree that we should because of a compelling legal justification for continuing to use it. We'll always tell you what the justification is.

You have a right at any time to stop us from contacting you for marketing purposes or giving your information to other parts of the Group and/or our Marketing Partners.

5. B6.5 Erasure (also known as "the right to be forgotten")

In certain circumstances, you have the right to request the erasure of your personal information.

6. B6.6 Portability

In certain circumstances, you may have the right to obtain and reuse your own personal information that you provided to us, for your own purposes across different services. This data will be provided in a structured, commonly used and machine-readable format and we can transmit this data directly to other parties at your request.

7. B6.7 Withdrawal of consent

Where we process your personal information based on consent, you have a right to withdraw consent at any time.

If you would like to request to withdraw your consent, please contact us using the contact details above. Alternatively, to stop receiving our Marketing emails, please click on the unsubscribe link in any of the emails we have sent to you.

7. B7. HOW TO COMPLAIN

In the event you wish to complain about our use of your personal information, please send an email with the details of your complaint to enquiries@slcyber.io. We will look into and respond to any complaints we receive.

You also have a right to lodge a complaint with the Information Commissioner's Office (ICO) (the UK's data protection regulator). For further information on your rights and how to complain to the ICO, please refer to the ICO website: www.ico.org.uk.

8. B8. CHANGES TO OUR PRIVACY POLICY

We keep our privacy policy under regular review and we will place any updates on this web page.

If we believe that the changes are material, we'll let you know by posting the changes on this website and sending you a message about the changes.

1. DOCUMENT CHANGE CONTROL

Date of Issue/Latest Update	Version No	Brief Description of Change (e.g. sections altered and reasons)
23/02/2021	0.1	Initial draft
2/3/2021	1.0	Released